



Ontario Rural Softball Association (“ORSA”) Privacy Policy

PRIVACY POLICY

The O.R..S.A. is committed to protecting the privacy of your personal information. We may maintain a record of your interaction with other affiliated teams (scores, statistics, etc.) - competitions, playoffs and travel commitments, where required. Occasionally, we may contact you with softball related communications. If you have any questions or concerns regarding the privacy of your personal information, please contact the O.R..S.A. President at info@ontarioruralsoftballassociation.ca

NOTE: All information collected via Team Certificates/Registration, (which cannot be shared by the team to any entity/association other than O.R..S.A.) by any other paper documents, and also by all online collection of data, is covered by this Privacy Policy.

Website Privacy Policy

Ontario Rural Softball Association (O.R..S.A.) is committed to protecting your privacy and developing technology that gives you the most powerful and safe online experience. This Statement of Privacy applies to the Ontario Rural Softball Association (O.R..S.A.) website and governs data collection and usage. By using the Ontario Rural Softball Association (O.R..S.A.) website, you consent to the data practices described in this statement.

Collection of your Personal Information

Ontario Rural Softball Association (O.R..S.A.) collects personally identifiable information, such as your email address, name, home or work address or telephone number. Ontario Rural Softball Association (O.R..S.A.) also collects anonymous demographic information, which is not unique to you, such as your Postal/ZIP code, age, gender, preferences, interests and favorites.

There is also information about your computer hardware and software that is automatically collected by Ontario Rural Softball Association (O.R..S.A.). This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used by Ontario Rural Softball Association (O.R..S.A.) for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the Ontario Rural Softball Association (O.R..S.A.) website.

Please keep in mind that if you directly disclose personally identifiable information or personally sensitive data through Ontario Rural Softball Association (O.R.S.A.) public message boards, this information may be collected and used by others. **Note:** Ontario Rural Softball Association (O.R.S.A.) does not read any of your private online communications.

Ontario Rural Softball Association (O.R.S.A.) encourages you to review the privacy statements of websites you choose to link to from Ontario Rural Softball Association (O.R.S.A.) so that you can understand how those websites collect, use and share your information. Ontario Rural Softball Association (O.R.S.A.) is not responsible for the privacy statements or other content on websites outside of the Ontario Rural Softball Association (O.R.S.A.) and Ontario Rural Softball Association (O.R.S.A.) family of websites.

Use of your Personal Information

Ontario Rural Softball Association(O.R.S.A.) collects and uses your personal information to operate the Ontario Rural Softball Association(O.R.S.A.) website and deliver the services you have requested. Ontario Rural Softball Association(O.R.S.A.) also uses your personally identifiable information to inform you of other products or services available from Ontario Rural Softball Association(O.R.S.A.) and its affiliates. Ontario Rural Softball Association (O.R.S.A.) may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

Ontario Rural Softball Association(O.R.S.A.) does not sell, rent or lease its customer lists to third parties. Ontario Rural Softball Association(O.R.S.A.) may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (email, name, address, telephone number) is not transferred to the third party. In addition, Ontario Rural Softball Association(O.R.S.A.) may share data with trusted partners to help us perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to Ontario Rural Softball Association(O.R.S.A.), and they are required to maintain the confidentiality of your information.

Ontario Rural Softball Association(O.R.S.A.) does not use or disclose sensitive personal information, such as race, religion, or political affiliations, without your explicit consent.

Ontario Rural Softball Association(O.R.S.A.) keeps track of the websites and pages our customers visit within Ontario Rural Softball Association(O.R.S.A.), in order to determine what Ontario Rural Softball Association(O.R.S.A.) services are the most popular. This data is used to deliver customized content and advertising within Ontario Rural Softball Association(O.R.S.A.) to customers whose behavior indicates that they are interested in a particular subject area.

Ontario Rural Softball Association(O.R.S.A.) websites will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Ontario

Rural Softball Association(O.R.S.A.) or the site; (b) protect and defend the rights or property of Ontario Rural Softball Association(O.R.S.A.); and, (c) act under exigent circumstances to protect the personal safety of users of Ontario Rural Softball Association(O.R.S.A.), or the public.

Use of Cookies

The Ontario Rural Softball Association(O.R.S.A.) website uses "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the web server that you have returned to a specific page. For example, if you personalize Ontario Rural Softball Association(O.R.S.A.) pages, or register with Ontario Rural Softball Association(O.R.S.A.) site or services, a cookie helps Ontario Rural Softball Association(O.R.S.A.) to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same Ontario Rural Softball Association(O.R.S.A.) website, the information you previously provided can be retrieved, so you can easily use the Ontario Rural Softball Association(O.R.S.A.) features that you customized.

You have the ability to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the Ontario Rural Softball Association(O.R.S.A.) services or websites you visit.

Security of your Personal Information

Ontario Rural Softball Association(O.R.S.A.) secures your personal information from unauthorized access, use or disclosure. Ontario Rural Softball Association(O.R.S.A.) secures the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure. When personal information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

Changes to this Statement

Ontario Rural Softball Association(O.R.S.A.) will occasionally update this Statement of Privacy to reflect company and customer feedback. Ontario Rural Softball Association(O.R.S.A.) encourages you to periodically review this Statement to be informed of how Ontario Rural Softball Association(O.R.S.A.) is protecting your information.

Contact Information

Ontario Rural Softball Association(O.R.S.A.) welcomes your comments regarding this Statement of Privacy. If you believe that Ontario Rural Softball Association(O.R.S.A.) has not adhered to this

Statement, please contact Ontario Rural Softball Association(O.R.S.A.) President at info@ontarioruralsoftballassociation.ca . We will use commercially reasonable efforts to promptly determine and remedy the problem.

Procedures Upon receipt of a complaint, the Organization shall:

- a) Record the date the complaint is received;
- b) Notify the Privacy Officer who will serve in a neutral, unbiased capacity to resolve the complaint;
- c) Acknowledge receipt of the complaint by way of telephone conversation and clarify the nature of the complaint within three (3) days of receipt of the complaint;
- d) Appoint an investigator using the Organization's personnel or an independent investigator, who shall have the skills necessary to conduct a fair and impartial investigation and shall have unfettered access to all relevant file and personnel, within ten (10) days of receipt of the complaint;
- e) Upon completion of the investigation and within twenty-five (25) days of receipt of the complaint, the investigator will submit a written report to the Organization; and
- f) Notify the complainant to the outcome of the investigation and any relevant steps taken to rectify the complaint, including any amendments to policies and procedures within thirty (30) days of receipt of the complaint.

Policy Name: Privacy Policy
Ratification Date: April 11, 2022
Review Date: April, 2025-2028